







A Northeast Utilities Company

Steps Required Before Installing a Residential Natural Gas Standby Generator

Due to the high Btu rating and pressure requirement of Natural Gas standby generators, a meter and service adequacy analysis is required. The following checklist will guide you through the steps.

Numbers denoted with  are the responsibility of Yankee Gas. Numbers with a check box are your responsibility.

1. **If you are NOT a current Customer of Yankee Gas:**
Determine the Availability
Fill out the “[Check Availability](#)” form or call the Inside Sales Department at 1-888-292-6533 and an Energy Consultant will confirm the availability of Natural Gas to your home.
1. **If you are a current Customer of Yankee Gas:**
Contact the Inside Sales Department
Call the Inside Sales Department at 1-888-292-6533. Please let the Energy Consultant know you are interested in using Natural Gas for a standby generator.
2.  **An Energy Consultant will provide you with a Residential Meter/Service Upgrade Request Form for you to complete.**
3. **Contact an HVAC Contractor** to determine the cost and feasibility of installing a standby generator for your home. You can use a [Contractor](#) of your choice, or you can visit www.chcca.net or www.ct-phcc.org for a list of Contractors in your area. It is recommended you get more than one estimate.
4. **Submit the Residential Meter/Service Upgrade Request Form to Yankee Gas.** Please be sure to include the Btu Input and Pressure Requirement of the existing equipment and appliances, as well as the Btu Input and Pressure Requirement of the standby generator you wish to install. **Your request will not move forward until this step is completed.**
5.  **Yankee Gas will send this information to the Construction and Engineering Department** outlining the existing and future usage for your home.
6.  **Yankee Gas will determine whether the meter and service line can support the added load of the standby generator.**
7.  **Yankee Gas will contact you with the results of the analysis.**

Please be aware that if the current meter and/or service line are not able to support the added load of the standby generator, there may be a charge for Yankee Gas to upgrade the meter and/or replace the service line.