Connect with Us

We make it easy to connect with us. Customer service representatives are available to quickly assist you on the days and times when you need us the most. We are open to assist you, from 7 a.m. to 7 p.m., Monday through Friday. Just give us a call at 800.989.0900. We are closed Saturday, Sunday and all company holidays. Please visit the 'Our Company' section of ***www.yankeegas.com*** for a complete listing of holidays.

We look forward to serving you!

For gas emergencies, 24 hours a day, call 877.YG4.LEAK (944.5325)

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A Northeast Utilities Company

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Try Our Convenient Self-Service Options

It's time to experience the ease, convenience and security of Yankee Gas' online services. Sign up today to view and pay your bill at ***www.yankeegas.com.*** We make it easy for you to pay from your checking or savings account, or with a credit card. You can also log on to check your usage or account history, change a phone number – even start, stop or transfer service, all with a click of a button. You can also use our telephone system seven days a week to pay your bill, obtain billing information and more.

Try our online self-service options today!

Continued >

Get Protection and Comfort with a Service Plan from Yankee Gas

As a Yankee Gas customer, we stand by your side. Our Advantage Protection Service Plan will be there when you need to repair your central heating and water heating equipment. Enjoy the peace of mind of knowing that Yankee Gas will be there. Yankee Gas ensures dependable service from the people you can trust, your Yankee Gas technicians. With budget-friendly plans to fit every need, choose the Advantage Protection Service Plan.

Yankee Gas is your trusted source for service 24 hours a day, 365 days a year. For more information visit ***www.yankeegas.com/PeaceOfMind*** or call us at ***1.800.266.9900.***

COMMUNITY

Call 811 Before You Dig. It's the Law.

811 Know what's below. Call before you dig.

The weather is warm and outdoor DIY projects keep us busy. The greatest risk to underground natural gas pipelines is accidental damage during excavation. Digging causes almost 60% of all accidental damage to underground natural gas pipelines. Even a hand shovel can cause enough damage, such as a gouge, dent or crease, to create a leak or line failure!

- The law requires you to call 811 before you dig.
- Call Before You Dig (CBYD) will contact the gas utility operator of the underground facilities in the immediate area so the location of pipelines can be marked prior to excavation.
- Once the marks are made, pay attention and dig with care.

SAFETY

Recognizing a Gas Leak

Gas pipeline leaks are rare, but can happen. Learn to recognize them and what to do in case one occurs in your community. Keep yourself and your neighbors safe.

What You Should Do If You Suspect a Leak

If you suspect a leak, call Yankee Gas at ***1.877.YG4.LEAK***

- DO NOT smoke, operate electrical switches or appliances within 15-20 feet of the area in which you sense the leak. This includes cell phones and land lines.
- DO NOT assume someone else will report the condition.
- Provide the exact location.
- Let us know if sewer construction or digging activities are going on in the area.