

Natural gas is safe, clean and efficient, making it the best energy source for all of us.

If you smell gas or if you need additional information, call us immediately.



The Northeast Utilities System

1-800-992-3427

Notify **Call Before You Dig**

two days in advance of digging at:

1-800-922-4455

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## Important Natural Gas Safety Information

- Esta es una información importante de seguridad. Por favor, hágala traducir.
- Il s'agit de mesures de sécurité importantes. Veuillez les faire traduire.
- Esta informação é importante sobre a sua segurança. Por favor, tenha traduzido.
- 本安全資訊很重要。請譯成中文。
- Đây là thông tin quan trọng về sự an toàn. Vui lòng nhờ người dịch để hiểu cặn kẽ.
- សូមមេត្តាធ្វើការប្រុងប្រយ័ត្ន
- هذه معلومات هامة للسلامة. الرجاء طلب ترجمتها.
- Это письмо содержит важные данные по безопасности. Пожалуйста, переведите и внимательно прочитайте его.
- Questo è un annuncio importante per la vostra sicurezza. Per favore fatelo tradurre.

### We've added a smell to natural gas, because natural gas has no odor

What you smell is a harmless chemical called *mercaptan*. We have added it to help you and your entire family identify natural gas. For an idea of what natural gas smells like, scratch the flame below:



If, in the unlikely event you recognize a gas leak - through smell, sight (white cloud, mist, or fog), or sound (hissing or whistling) - take these precautions:

- Do not turn on or off any lights or appliances.
- Do not use the telephone or cell phone in your home.
- Do not light any matches.
- Be sure to put out any cigarettes or open flames such as candles.

**Leave the building and call us from a nearby phone!**

**Natural Gas** is the most popular home heating fuel in America and is supplied by a pipeline distribution system that is among the safest, most reliable and secure methods of transporting energy.

**We work diligently to ensure pipeline safety** through a variety of measures including:

- Design and construction practices
- Inspection, monitoring, testing, and notification systems and programs
- Workforce training and qualification
- Public education programs

### Like all forms of energy, natural gas must be handled properly

Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite. **Before** beginning any excavation activity, have all underground utilities marked-out by calling the number shown on the back of this brochure. It's the law, and it's for your safety.