

Natural Gas Safety: Things you should know...

Natural gas is one of the safest and cleanest burning energy sources available. That's why it is America's number one fuel choice. Delivering safe, reliable natural gas service to our customers is our top priority.

Using your senses

Despite an excellent safety record, natural gas may pose a hazard and has the potential to ignite. A natural gas leak is usually recognized by smell, sight or sound.



SMELL A distinctive, pungent, "rotten eggs" odor.



SIGHT A white cloud, mist, fog, bubbles, blowing dust or dead vegetation.



SOUND An unusual noise like roaring, hissing or whistling.

What you should do if you suspect a leak



MOVE to a safe environment.



CALL us immediately.



DO NOT strike a match, use telephones, or switch on/off appliances, lights, or even a flashlight in the area where you smell natural gas.

Pipeline safety

The natural gas pipeline system is the safest method of transporting energy, and pipelines underneath streets play a vital role. While rare, pipeline failures can occur due to corrosion, material defects, events of nature, excavation damage and more. We ensure pipeline safety through the planning, design, operation, maintenance, inspection and testing of pipelines. And we work closely with emergency responders to prepare for and respond to emergencies.



Call Before You Dig (www.cbyd.com)

The greatest risk to underground pipelines is accidental damage during excavation on public and private property. To protect natural gas pipelines, the law requires that all contractors – even homeowners planning to build a deck, patio or addition – notify Call Before You Dig at 800-922-4455 at least two full working days before excavating. We will mark our facilities in the area of work, and at no cost.

Yankeegas

The Northeast Utilities System



For additional safety information,
please visit our Web sites:

- www.cngcorp.com
- www.socnngas.com
- www.yankeegas.com

Paid for by customers

IN AN EMERGENCY, CALL YOUR LOCAL NATURAL GAS COMPANY

CNG 866-924-5325

SCG 800-513-8898

Yankee Gas 800-992-3427